

Overview and Scrutiny Committee

AGENDA

DATE: Tuesday 3 April 2012

TIME: 7.30 pm

VENUE: Committee Rooms 1&2
Harrow Civic Centre

MEMBERSHIP (Quorum 4)

Chairman: Councillor Jerry Miles

Councillors:

Sue Anderson
Ann Gate
Sachin Shah
Victoria Silver

Kam Chana
Barry Macleod-Cullinane
Paul Osborn (VC)
Stephen Wright

Representatives of Voluntary Aided Sector: Mrs J Rammelt/Reverend P Reece
Representatives of Parent Governors: Mrs A Khan/1 Vacancy

(Note: Where there is a matter relating to the Council's education functions, the "church" and parent governor representatives have attendance, speaking and voting rights. They are entitled to speak but not vote on any other matter.)

Reserve Members:

1. Nana Asante
2. Varsha Parmar
3. Krishna Suresh
4. Sasi Suresh
5. Krishna James

1. Chris Mote
2. Tony Ferrari
3. Christine Bednell
4. Susan Hall

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AGENDA - PART I

1. ATTENDANCE BY RESERVE MEMBERS

To note the attendance at this meeting of any duly appointed Reserve Members.

Reserve Members may attend meetings:-

- (i) to take the place of an ordinary Member for whom they are a reserve;
- (ii) where the ordinary Member will be absent for the whole of the meeting; and
- (iii) the meeting notes at the start of the meeting at the item 'Reserves' that the Reserve Member is or will be attending as a reserve;
- (iv) if a Reserve Member whose intention to attend has been noted arrives after the commencement of the meeting, then that Reserve Member can only act as a Member from the start of the next item of business on the agenda after his/her arrival.

2. DECLARATIONS OF INTEREST

To receive declarations of personal or prejudicial interests, arising from business to be transacted at this meeting, from:

- (a) all Members of the Committee;
- (b) all other Members present in any part of the room or chamber.

3. MINUTES (To Follow)

That the minutes of the meeting held on 15 March 2012 be taken as read and signed as a correct record.

4. PUBLIC QUESTIONS

To receive questions (if any) from local residents/organisations under the provisions of Committee Procedure Rule 17 (Part 4B of the Constitution).

5. PETITIONS

To receive petitions (if any) submitted by members of the public/Councillors under the provisions of Committee Procedure Rule 15 (Part 4B of the Constitution).

6. DEPUTATIONS

To receive deputations (if any) under the provisions of Committee Procedure Rule 16 (Part 4B) of the Constitution.

7. REFERENCES FROM COUNCIL/CABINET

- (a) Scrutiny Review - Debt Recovery Process - Response: (Pages 1 - 16)

Report considered by Cabinet on 8 March 2012.

- (b) Reablement Progress Response to Recommendations from Standing Scrutiny Review Group: (Pages 17 - 22)

Report considered by Cabinet on 8 March 2012.

8. SCRUTINY ANNUAL REPORT 2011-12 (Pages 23 - 58)

Report of the Divisional Director of Partnership Development and Performance

9. JOINT OVERVIEW AND SCRUTINY COMMITTEE (To Follow)

Report of the Divisional Director of Partnership Development and Performance

10. STANDING REVIEW OF THE BUDGET - QUARTERLY REPORT (Pages 59 - 62)

Report of the Divisional Director of Partnership Development and Performance

11. CUSTOMER CARE SCRUTINY REVIEW - SCOPE (Pages 63 - 70)

Report of the Divisional Director of Partnership Development and Performance

12. SCRUTINY LEAD MEMBER REPORT (Pages 71 - 78)

Report of the Divisional Director of Partnership Development and Performance

13. WORK PROGRAMME UPDATE REPORT (Pages 79 - 82)

Report of the Divisional Director of Partnership Development and Performance

14. ANY OTHER BUSINESS

Which the Chairman has decided is urgent and cannot otherwise be dealt with.

AGENDA - PART II

Nil